

Supplier Code of Conduct Pro Warehouse

At Pro Warehouse, sustainability is at the core of our values. This Code of Conduct is of paramount importance in realising our commitment to corporate social responsibility. We can only achieve this by closely collaborating with our partners and suppliers.

In our document “Sustainable Processing Practices”, we outline how we integrate sustainability into our operations, including our meticulous selection of products and services. We assess potential suppliers based on their sustainable business practices, as described below.

Good Governance

Pro Warehouse suppliers must comply with both national and international laws and regulations. They must also maintain fair and stable governance. Pro Warehouse requests its suppliers to apply this code of conduct in their own operations and ensure that their employees and suppliers adhere to it as well.

Human Rights

Suppliers acknowledge the Universal Declaration of Human Rights and act in accordance with it. Suppliers ensure that child labor, forced labor, and discrimination do not occur in their supply chains.

Labor Conditions

Suppliers respect employees' right to join a labor union and recognise this right. They ensure that their employees receive at least the legal minimum wage, or if there is no local legislation, they provide a wage that allows employees to meet their basic needs. Suppliers adhere to reasonable working hours and provide good working conditions, including safety, health, and social security, in compliance with national and international regulations.

Fair Business Practices

Suppliers conduct business in an ethical manner, which means avoiding corruption, abuse of power, and conflicts of interest. They respect (intellectual) property rights and protect customer data. Additionally, they employ fair business practices in marketing and sales and strive for transparent and honest competition. In case of disputes, they try to resolve them openly and fairly.

End Users

Suppliers ensure the protection of end users' health and safety. They achieve this by delivering reliable, environmentally friendly, and safe products and services that enable sustainable use.

Environment

Pro Warehouse suppliers actively engage in environmental protection and take proactive measures to protect the environment. This includes energy saving, reducing greenhouse gas emissions, waste management, and recycling. They continuously strive for improvement in this area.

Community Engagement

Suppliers show commitment to the community or society in which they operate. They prioritise local employment and invest in the development of their employees' skills, with special attention to local workers. Furthermore, they are aware of the impact of their activities on the environment and the health of both people and animals in that environment. These suppliers take their responsibility in this area seriously.